ABLL
Association of Boston Law Librarians

2018 MEMBER SURVEY

Contents

ABOUT THIS REPORT

Survey questions were written by Jenna Fegreus, ABLL President. Questions were edited by Amy Wilson, Vice President & Chair of the Standing Committee on Membership Services, and Kara Mack, Vice President & Chair of the Standing Committee on Education, in order to fit the formatting options available on the Survey Monkey platform. Out of the 114 active members at the time of the survey, there were 34 total responses, or a response rate of 29.82%. Member responses were gathered electronically from September 10 through October 1, 2018. Result were compiled and visualized in this report by Amy Wilson in October, 2018.
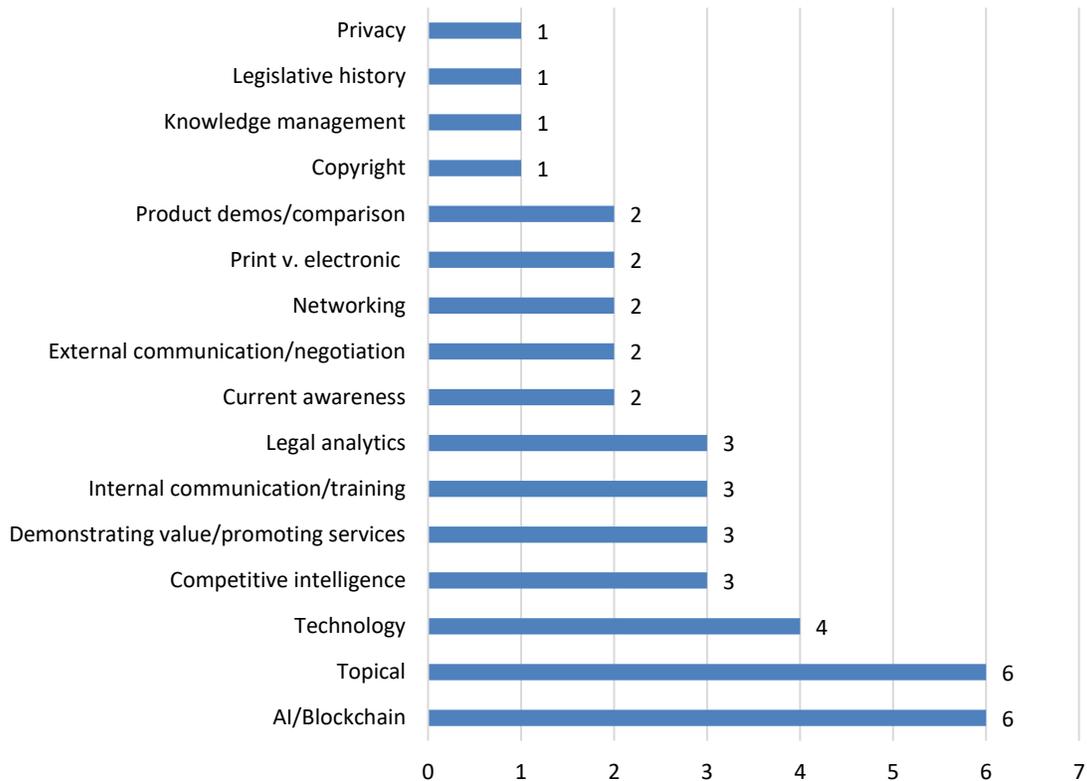
SURVEY QUESTIONS

Q. 1: What topics would interest you for a future educational meeting or brown bag event?

Answered: 29

Responses to this question were open-ended. Comments under Q. 1 are organized and tagged based on common themes among the responses. If a member mentioned multiple topic preferences within their single response, each topic was recorded and tagged individually.

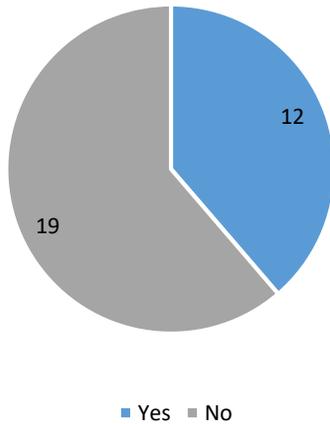## Q. 1 Topic preferences for Brown Bag/Education meetings

Topic	Count
Privacy	1
Legislative history	1
Knowledge management	1
Copyright	1
Product demos/comparison	2
Print v. electronic	2
Networking	2
External communication/negotiation	2
Current awareness	2
Legal analytics	3
Internal communication/training	3
Demonstrating value/promoting services	3
Competitive intelligence	3
Technology	4
Topical	6
AI/Blockchain	6

Comment	Tag
Knowledge management	Knowledge management
Associate training ideas	Internal communication/training
Analytics tools	Legal analytics
AI developments	AI/Blockchain
Best sources for Securities and Exchange Commision materials	Topical
Resources for topical literature (e.g. accounting, medicine-related, etc.)	Topical
Legislative history, anything but AI	Legislative history
Demonstrating value (how to get funding for librarian training/conference)	Demonstrating value/promoting services

Demonstrating value (how to get attorneys to attend trainings,)	Internal communication/training
Podcast overview (who is listening to what)	Current awareness
Topical Research/Literature (ex: "IP research and resources")	Topical
Marketing your services	Demonstrating value/promoting services
Privacy	Privacy
Workshop on how to teach AI systems like KIRA Systems	AI/Blockchain
Exposure to tech products that impact library and information services but are not managed by library services	Technology
Brown bag on struggles to keep up to speed on legal technology advancements	Technology
Communication - lawyers	Internal communication/training
Communication - vendors	External communication/negotiation
New technology tools	Technology
Specialized research approaches	Topical
Competitive Intelligence	Competitive intelligence
Data visualization techniques	Legal analytics
Networking	Networking
Competitive intelligence,	Competitive intelligence
Crypto-technology	AI/Blockchain
Legal Tech	Technology
Contract Negotiation	External communication/negotiation
How to communicate value to C-level in law firms	Demonstrating value/promoting services
Starting a data analytics program/service.	Legal analytics
How are firms dealing with Bloomberg/BNA cutting print	Print v. electronic
Keeping Current with Current Awareness Titles: What are your Attorneys Reading?	Current awareness
Licensing and Copyright Compliance with Digital Formats,	Copyright
Product demos	Product demos/comparison
Westlaw Edge v. Lexis Advance v. Bloomberg Law	Product demos/comparison
Is there a way to combat rising costs in both print and online resources?	Print v. electronic
AI/Blockchain	AI/Blockchain
artificial intelligence, Blockchain	AI/Blockchain
Conversation between academic and firm librarian on research for new lawyers	Networking
Obtaining declarations for an IPR	Topical
BlockChain topics	AI/Blockchain
Liaising with business development teams	Competitive intelligence
Differences between firm and agency research approaches	Topical

Q. 2: Would you be willing to host a brown bag event?

Answered: 31

Q. 2 Members willing to host Brown Bag events
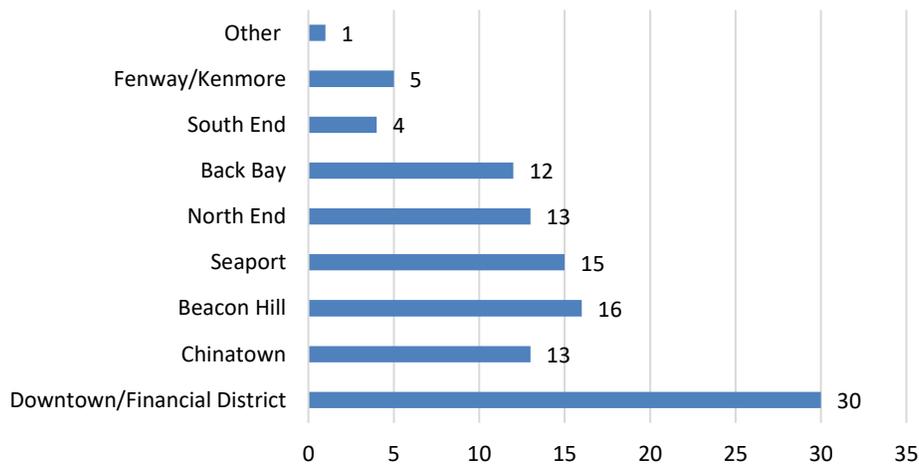
12

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■ Yes ■ No

Q. 3: Which locations would be most convenient for you for future education meetings?

Answered: 33
Users were asked to select all options that applied. The single response to the "Other" option was for Cambridge.

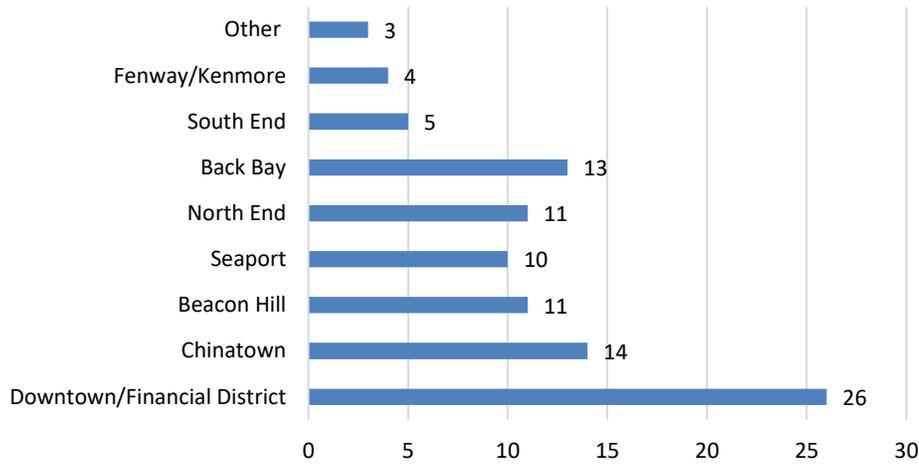## Q. 3 Educational meeting location preferences

Location	Value
Other	1
Fenway/Kenmore	5
South End	4
Back Bay	12
North End	13
Seaport	15
Beacon Hill	16
Chinatown	13
Downtown/Financial District	30

Q. 4: Which locations in Boston would be most convenient for you for future Thirsty Thursdays?

Answered: 31

Users were asked to select all options that applied. Reponses to the "Other" option included:

- Near a major transit hub like North or South Station
- I would like to attend more Thirsty Thursday in the future
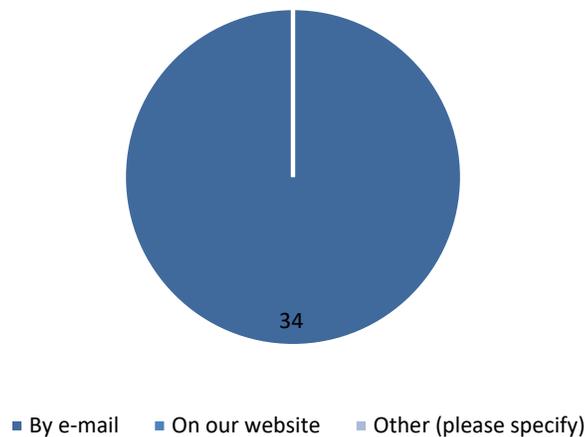- I am not available for events on Thursdays

Q. 4 Thirsty Thursday location preferences

Q. 5: How do you prefer to receive communications about ABLL events?

Answered: 34

Q.5 Communcation Preferences

■ By e-mail   ■ On our website   ■ Other (please specify)

Q. 6: Is there any information that you would like to see added to ABLL's website?

Answered: 15
Responses to this question were open-ended. Five (5) respondents answered that they didn't have any suggestions. Other responses included:
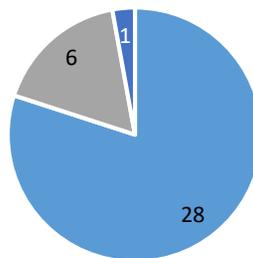
- "I tend just to use it for ILL requests, event information, and contact information."
- "Tips and tricks, including longer write-ups on research"
- "The calendar feature is an improvement and it's nice to see that current and populated."
- "Links to ILTA and The Artificial Lawyer website. Also encourage everyone to ask their IT department if the firm has an ILTA membership and if so register and join a few groups"
- "I'd love a message board; might be better served via Linkedin."
- "An up-to-date calendar of events"
- "Member news"
- "An up to date searchable directory of members"
- "There hasn't really been any activity on the website lately"

Q. 7: Would you be interested in receiving articles on the profession by other members, and would you be willing to write an article or post about a current topic?

Answered: 29
Users were asked to select all options that applied. Thirteen (13) respondents provided their email addresses.
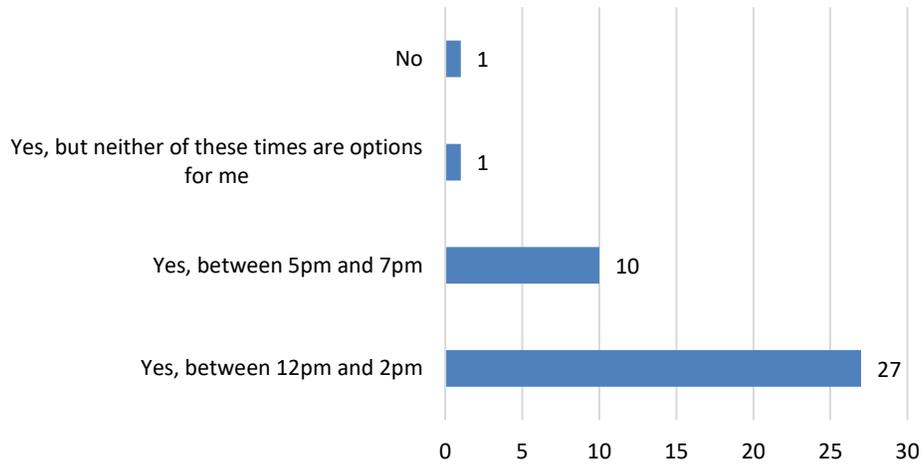
Q. 7 Interest in writing and receiving articles

- Yes, I am interested in receiving articles*
- Yes, I am interested in writing articles*
- No, I am not interested in either receiving or writing

Q. 8: Would you be interested in attending a tour of an ABLL member's library, and if so, when would be the best time of day for a library tour?

Answered: 31
Users were asked to select all options that applied.

Q. 8 Preferred times for member library tours

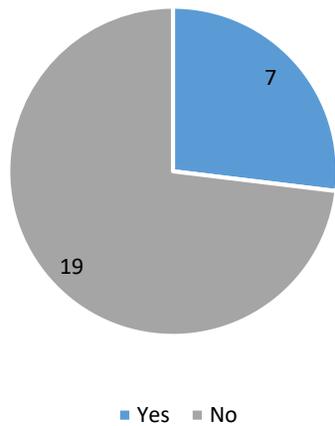| Option	Count
No	1
Yes, but neither of these times are options for me	1
Yes, between 5pm and 7pm	10
Yes, between 12pm and 2pm	27

Q. 9: Would you be interested in hosting a tour of your library for ABLL members?

Answered: 26
All seven (7) affirmative respondents provided their email addresses.

Q. 9 Willing to host a library tour

■ Yes   ■ No

Q. 10: Would you be interested in serving on an ABLL committee? If so, which one(s)?

Answered: 8

Users were able to select multiple committees. For this question, there was not an available space for names, so some of the respondents are anonymous. Six (6) users were identifiable based on their responses to other questions, but other respondents were not. Respondent 11 selected "Annual Holiday Charity Drive" and "Brown Bag Luncheons"; Respondent 20 selected "Education", "Newsletter", and "Website/Technology".

Q. 10. Interest in serving on a committee

Committee	Count
Website/Technology	2
Public Relations	0
Nominating	0
Newsletter	3
Membership	0
Education	3
Brown Bag Luncheons	2
Annual Holiday Charity Drive	2